

## **Addendum No. 1**

Date: **February 29<sup>th</sup>, 2024**

Re: **Bus Wi-Fi Cellular Services**

RFP No.: **124-67-3-14**

The following information becomes part and parcel of Request for Proposal (RFP) #124-67-3-14 effective this date. Firms must acknowledge receipt of this addendum in their solicitation response.

The listed items add to, modify, or otherwise alter the specifications and become part of the solicitation documents. Where a portion of the original specifications are added to, modified, or also altered, the portion not so affected shall remain. Firms may have the right to protest this addendum.

### **Inquiries/ District Responses**

Before the solicitation inquiry deadline of March 7<sup>th</sup>, 2024, the District received inquiries regarding this solicitation. The District's response to each question follows in **bold** font.

1. Do you currently have active service for bus Wi-Fi today?  
**Yes, currently on service.**
2. Who is the carrier providing the existing service?  
**Carrier is currently Verizon and each bus has Verizon SIM cards.**
3. Are all the software licenses for the routers currently active for the 540 existing Cradle point R1900 routers?  
**Licenses for R1900 are current.**
4. Who is the current operator-manager of the 540 bus networks?  
**Greenville County Schools operates the buses where the routers are installed.**
5. Can you provide the information needed to use the current SIM cards without the need to visit all 540 buses or have any service interruptions?  
**A change of SIM cards will likely be needed.**

6. Is the Cloud management current? Are the licenses for 3 or 5 years, and how much time remains on current licenses for the equipment?  
**Yes, NetCloud Manager. We are in the third year of a four year license.**
7. How many different locations are the buses currently housed in?  
**4 main bus centers, 15 high schools, 4 career centers, and 2 state maintenance shops. All in Greenville County.**
8. What hours would the buses be available for work to be done if we need to visit each bus?  
**Buses would be available outside of normal route periods, typically after 6:00 PM weekdays and all day on weekends.**
9. Will we have access to Cloud Management if we are awarded the contract?  
**It would not be our intention to provide access, but could be discussed with the successful bidder if needed.**

**End of Section – Inquiries/District Responses**

All other terms and conditions remain unchanged and in force.

Thank you for your interest in the District.



Matt Pettit  
Director of Procurement